

NC MEDICAID IS CHANGING



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

You have a choice of health plans

WHAT YOU NEED TO DO

- 1 Choose a primary care provider (PCP)**
- 2 Choose a health plan**
- 3 Enroll in one of these ways:**
 - Go to ncmedicaidplans.gov
 - Use the NC Medicaid Managed Care mobile app
 - Call toll free: **1-833-870-5500** (TTY: 1-833-870-5588)
 - Fill out and mail or fax in your enrollment form

QUESTIONS?

THIS IS NOT YOUR MEDICAID CARD

- **About your eligibility:** Contact your local Department of Social Services (DSS) office: ncdhhs.gov/localdss
- **About choosing or enrolling in a health plan:** Go to ncmedicaidplans.gov or call 1-833-870-5500 (TTY: 1-833-870-5588). The call is toll free.
- **About your benefits:** Call your health plan.

EBCI Tribal Option*	1-800-260-9992
WellCare	1-866-799-5318
UnitedHealthcare Community Plan	1-800-349-1855
HealthyBlue	1-844-594-5070
AmeriHealth Caritas	1-855-375-8811
Carolina Complete Health*	1-833-552-3876

*Not offered in all counties. Visit ncmedicaidplans.gov/find/viewhealthplans.